

VISIONRayleighWickford | Edition 53



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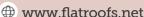
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Editor's notes...

Nik Allen, Editor

Hello and welcome to this month's edition of VISIONRayleighWickford.

I'm excited to share my recent customer service encounters that have left an indelible mark on me. As the saying goes: "You don't truly appreciate good customer service until you've experienced the opposite."

On the brighter side, a recent visit to a local bookstore demonstrated the magic of outstanding service. The staff's knowledge, willingness to assist and genuine enthusiasm made my visit not just enjoyable but also memorable. It's a powerful reminder of how good service can elevate a mundane task into a delightful experience.

However, not all tales are as sunny. A frustrating experience with a telecom provider left me grappling with automated phone systems and impersonal support. It's a stark reminder that poor customer service not only erodes trust but also tests our patience.

Customer service is the cornerstone of our consumer experience. It's our privilege to bring you stories that shed light on the importance of striving for excellence. As we navigate the customer service spectrum, let's remember the impact it has on our daily lives and the potential for change it holds.

We at VISION strive for excellent customer service when working with local businesses.

Mik Allen

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Vision Magazine Essex

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Scenes

re you a complete TV addict? What would you say if we told you that there are iconic sets all across the UK that you can visit? From Coronation Street to Only Fools and Horses to Downtown Abbey, here are some locations from popular shows that are open for visitors today.

Coronation Street - ITV Studios, Manchester

This walking tour of Coronation Street, the UK's longest-running soap, is a must for any Corrie fan, Complete with an expert guide, you can take a closer look at all the iconic shops and businesses on the street, including The Rovers Return, Roy's Rolls café and Webster's Auto Centre.

Only Fools and Horses - Bristol Temple Meads Train Station

One of Britain's most-loved comedies, who wouldn't want to take a closer look behind the scenes at this legendary sitcom? The Only Fools and Horses three-and-a-half-hour coach tour takes you to filming spots of more than 10 episodes and includes a look at Nelson Mandela House, Sid's Café and the road where the iconic Batman and Robin scene took place.

Peaky Blinders - Central Liverpool

A gritty masterpiece, Peaky Blinders was filmed in Liverpool even though it is set in Birmingham, owing to this city's well-preserved Victorian industrial architecture. Hop on either the half-day or full-day guided coach tour and see the homes of Polly and Field Marshal Russell. Garrison Lane and so much more.

Downtown Abbey - Bampton,

Become Lord or Lady of Grantham for the day, with the Downtown Abbey and Village group tour. Visit the charming village of Bampton, which fans will know as Downtown Village. Then head to Highclere Castle, where you will be able to explore the estate and the rooms within and enjoy a spot of lunch.

Bridgerton - The Abbey Hotel, Bath

Channel your inner Daphne or Duke of Hastings with a guided Bridgerton tour. Explore many of this popular show's filming locations during this two-hour tour, including Lady Danbury's mansion, Gunter's Tea Shop and the modiste dress shop.



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Let's get ready to

id you know that there are many more uses for tumble dryer sheets than just to reduce static and make your clothes smell nice? Discover five surprising uses for the humble dryer sheet below.

TO REMOVE FOOD RESIDUE FROM POTS AND PANS

If you have forgone the washing up in favour of more enjoyable activities, then you are likely to be left with food residue that simply won't budge. To remove this with minimal effort, simply place a dryer sheet in the middle of the pot or pan, add warm water and some washing-up liquid and allow it to soak. After an hour, remove the sheet, drain the water and wipe away the stains with a sponge.

TO PICK UP PET HAIR FROM CLOTHES AND UPHOLSTERY

Does your pet leave dander all over your clothes and upholstery? When it comes to removing stubborn pet hair, nothing beats a tumble dryer sheet. More effective than a lint roller, all you need to do is rub a fresh sheet against the item and watch the dander disappear.

TO CLEAN YOUR TV AND COMPUTER SCREENS

Out of screen-cleaning wipes? Don't panic, as you can use a tumble dryer sheet with equally impressive results. Designed to reduce static cling, a dryer sheet can effectively remove dust and prevent it from resettling.

TO REMOVE RESIDUE FROM YOUR IRON

Over time, residue will start to build up on your iron, which will make it less effective at removing creases. To clean this appliance, turn it on to a low heat setting and carefully rub a tumble dryer sheet over the surface, making sure not to touch the iron plate with your bare fingers. The heat will soften the residue and make it easy to remove.

TO SHARPEN SCISSORS

About to start a new craft project or wrap a present and realise your trusty scissors are blunt? Carefully run a tumble dryer sheet against the dull blade and enjoy restored sharpness in an instant. Be sure not to touch your finger directly to the blade!



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SUNBURST TWIG MIRROR

YOU'LL NEED:

- > Lots of straight twigs of roughly the same size
- > A 25cm round frameless mirror
- > A 35cm circle of corrugated cardboard
- > A hot glue gun

HOW TO MAKE:

- > Glue the mirror in place in the centre of the cardboard circle.
- > Glue the twigs on the cardboard so that one end is right against the mirror edge and the other is sticking straight out, overlapping the cardboard. Layer on enough twigs so that the cardboard is completely covered.
 - For safety reasons, we recommend you prop your mirror on a shelf rather than hang it up.

TWIGGY PHOTO FRAME

YOU'LL NEED: For a 10cm x 15cm (6in x 4in) photo frame:

- >2x 15cm twias
- > 2x 20cm twias
- > Twine
- > PVA alue
- > A piece of baking paper slightly larger than the photo

HOW TO MAKE:

- > To form the first corner, lay a longer twig on top of a shorter twig, allowing 2.5cm of each twig to stick out where they
- > Wrap the two together so the twine forms a cross shape on top. Tie to secure.
- > Complete this step on all corners in the same way to create a rectangle
- > Glue the photo onto the baking paper. Then glue the edges of the baking paper to the back of the frame, with the picture facing out.

JEWELLERY TREE

YOU'LL NEED:

- > A strong hardwood branch approx. 25-30cm tall
- > A log slice about 5cm thick and 13-15cm in diameter
- > Epoxy glue (e.g. Araldite)
- > A drill and drill bits suitable for wood

HOW TO MAKE:

- > Drill a hole in the log slice, the same width as the main stem of the branch.
- > Fasten the branch in the hole with the glue and leave it
 - > Hang up your jewellery!



aura Hammett is an award-winning design house, run by Laura and her husband Aaron since 2008. With more than 25 years of experience between them, they are known for creating contemporary interiors with classic touches, resulting in stunning elegance.

Laura Hammett's work spans the globe and even includes a private jet. You can also enjoy the Laura Hammett look with a creative approach.

A CLASSIC STYLE FOR THE MODERN ERA

When you examine Laura Hammett's style, you're instantly transported to modern London. The designs are full of light and detail, creating beautiful looks that would be right at home in any design coffee table book.

Colour palettes include lighter shades of grey and taupe, paired with darker details to add contrast. Light upholstery, rich walnut and subtle marble are some of the styles that have been used in the Laura Hammett portfolio, adding character and elegance to all kinds of homes.

CREATING THE LOOK

With these simple tips, you can transform your home with a modern look the Laura Hammett way.

- Enhance the natural light in your home by keeping walls light. Think greige, off-white and white.
- Adding details such as cushions and throws in rich fabrics can make your interior look more upmarket, without designer price tags.
- Statement light fittings and abstract wall art in your colour scheme can complete your space, helping you create some interest without filling the room with clutter.
- Search antique shops and second-hand stores to find high-quality furniture items you can restore to their former glory.

Laura Hammett's style is on trend and attainable, a look that can you can adapt to your own home to create subtle modern elegance.











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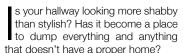
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Discover five simple ways to transform the entrance to your home, with inspiring ideas to suit all hallways.

ADD POPS OF COLOUR

👢 If you have a small hallway, you may be tempted to stick to white paint to make the space appear bigger. However, by adding pops of bright colours such as yellow or green, you can create visual interest and fashion a vibrant space. If you don't want to go all out with colour on the walls, why not add a few bold accessories instead, such as brightly coloured coat hooks, colourful floor tiles or a piece of bold artwork?

MAKE THE MOST OF MIRRORS Dark hallways can make the entrance to your home feel gloomy and unwelcoming. Counteract this by creating the illusion of light with a few well-placed mirrors. Don't be afraid to experiment with different sizes and shapes, as this can help to make more of a style statement.

Most hallways are narrow, which means they offer little in the way of space. Therefore, if you want to add a piece of furniture, then you need to make sure it is both stylish and practical. For example, a seating area that doubles up as a storage unit. It can also be a good idea to make use of any available vertical space, for example by hanging a wall cupboard above your coat hooks.

EMBRACE CONSCIOUS STYLING 4. As a transitional space in your home, it

is important that your hallway is clutter free, well lit. and, most importantly, that it is styled in keeping with the rest of your interiors. Take a walk around your home and see what design elements you can incorporate into your hallway.

LAYER LIGHTING

You can transform a dark hallway with the right lighting, with layered lights offering a stylish and practical way to illuminate this key space. Try combining multiple pendant lights with directional wall lights for maximum impact.



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FROM YOUR AREA



New bleed kits installed in multiple pubs



New bleed kits have been installed in pubs across Rayleigh in a move to enhance community safety.

Members of the Rayleigh Pub Watch (RPW) scheme recently requested the kits, which contain items for controlling severe bleeding, such as a tourniquet.

The 10 new kits are now installed inside The Paul Pry, The Travellers Joy, The Roebuck, the Rayleigh Lanes Snooker Club, Ye Olde Crown, The Spread Eagle, Ovster Wharf, Crafty Casks, The Pink Toothbrush and The Rayleigh Lodge.

The installation has been funded by the Essex County Council Locality Fund after being nominated by Rayleigh North councillor James Newport.

Tony Lord, chairperson of RPW and manager of The Pink Toothbrush, said: "These bleed kits are an essential piece of equipment for any venue. Many thanks to the council for issuing these."

Cllr Newport said: "These life-saving kits equip users with the equipment and instructions to save a life."

Resident charged with class A drug offences

Mickford woman is one of five individuals who have been charged with major drug offences.

Six search warrants were executed by Essex Police on Friday, September 15, targeting crime in the south of the county. This included addresses in Wickford, St Osvth. Maldon and Basildon.

Two women and three men were arrested, and a number of significant items were seized in the search.

Rebecca Ingledew, 27, of Southend Road, Wickford, has been charged with conspiracy to supply class A drugs.

Sergeant Adam Jarvis said: "My thanks go to colleagues from all teams who supported the investigation.

"We are determined to drive down drug supply and ensure our communities remain safe and those who are intent on committing crime are dealt with robustly."

Three schools affected by concrete crisis

Three schools in Rayleigh and Wickford have been affected by the ongoing reinforced autoclaved aerated concrete (RAAC) crisis.

The material has been found in parts of The FitzWimarc School (pictured below) and Wyburns Primary School (WPS) in Rayleigh, as well as The Bromfords School in Wickford. RAAC has been declared by the government to be unsafe as it has the potential to crumble.

While all pupils at The FitzWimarc School are able to continue full face-to-face education, those at the other two schools are currently experiencing a mix of both face-to-face and from-home learning.

In a statement on September 15, The Bromfords School announced it was refitting some parts of the school into teaching spaces. It also said that temporary classrooms have been secured.

Meanwhile, Rochford District Council has offered WPS the use of its civic building, as well as Rayleigh Methodist Church and Rayleigh Primary School.

Kath Sansom and Jen Milner, headteachers at WPS, said: "Our school community are always resilient and motivated. The swift actions of our relocation network have enabled a swift transition to three locations."

The Bromfords School and The FitzWimarc School have been contacted for comment.



MARK FRANCOIS MP

Conservative MP Rayleigh and Wickford



The summer recess provided me with I a great opportunity to visit many local businesses, organisations and charities across our community.

At the start of September, I was shown a new NHS outreach service for elderly patients, during a visit to Sweyne Court Care Home in Rayleigh. The idea behind the new service is to try to 'nip problems in the bud' by identifying medical needs at an early stage, before they become

On a similar note, I also visited King George's Court on Eastwood Road in Rayleigh. It has suffered multiple breakdowns of its lift over a period of nearly a year, causing misery for residents, one of whom even had to be carried down the stairs into an ambulance because the lift was repeatedly out of action.

more acute and perhaps require hospital treatment.

The lift has thankfully now been repaired, but I think Firstport might be better to eventually install a new one to save us from having to go through the ups and downs of this all over again in the future.

I was also thrilled to join local civic dignitaries recently at a special concert performed by the Rayleighbased Mushroom Theatre Company. Mushroom is a brilliant organisation that provides opportunities for young people, including those with additional needs, to participate in dance, drama and the related arts. It is a thriving local group that does great work and, along with our local councillors, I was very pleased to support its amazing show.

Finally, most recently, I have been dealing with the rapidly evolving situation caused by the discovery of reinforced autoclaved aerated concrete affecting schools nationwide. Having already experienced this issue at both King Edmund and Hockley Primary Schools, I very much understand how worrying this is for staff, parents and pupils alike. In these situations, it is very important to separate fact from rumour, so I have been urgently contacting the heads of the several schools in my constituency that are actually or potentially affected by this issue, to establish the details in each case and in the hearings of the Public Accounts Committee on which I now serve. I will continue working on this with local headteachers, for as long as needs be.







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From rural surroundings to entertainment icon



You wouldn't expect to find a buoyant behemoth of modern primetime entertainment lingering in the leafy, rural, countryside surrounds of Stanford, yet Rylan Clark-Neal's life in Essex is indeed the epitome of serenity, and a world away from the flashbulbs and entertainment excesses that pattern his day job.

Born Ross Clark and raised in Stepney, East London, the presenter we now know as Rylan got his big break when he auditioned for the ninth series of *The X Factor* in 2012. Though his singing skills may not have been the strongest among the contestants, his magnetic personality quickly captured the hearts of both the audience and assembled judges. Finishing in fifth place, his time on *The X Factor* provided a solid foundation for his future career in television.

Celebrity Big Brother followed, with audiences won over by the star's vibrant personality and natural charm. Presenting duties proved an obvious route for someone who, while never turning his back on his reality TV roots, was keen to explore other areas. These have included Big Brother spin-offs, plus daytime TV (This Morning), game shows (Supermarket Sweep), panel shows (Celebrity Juice and Would I Lie to You?) and Eurovision.

Rylan is openly gay, and while he uses his influence to good effect in terms of fundraising and providing exposure to minority groups – such as the LGBTQ+ community – the 34-year-old remains grounded and sincere.

The current voice of car retailer Cinch, the presenter is set to embark on a busy schedule of work in the coming months, including a rumoured *Big Brother* return.

Clark-Neal recently swapped Stanford for Brentwood, where his mother Linda lives, and remains loyal to his Essex image. As he says: "There is no better place on Earth – the people, the places, the vibe. It's always Essex."



YOUR LOCAL EVENTS

WALK AND TALK SEND PARENT/ **CARER SUPPORT GROUP**

Memorial Park, Rettendon View, Wickford, SS11 8JE Thursday, October 19, 10am - 12pm



A perfect way for parents and carers of children with special educational needs and disabilities to take a break and socialise with others. There will be a walk around the park, finishing with free refreshments at the

Meet at Hutton's Café in the park. Entry is free. but booking is advised via www.ticketsource.co.uk/ whats-on/essex/memorial-park-wickford/walk-andtalk-send-parent-carer-support-group/e-dbmzrg

LIVE WRESTLING

The Mill Arts & Events Centre. Mill Hall. Bellingham Lane, Rayleigh, SS6 7ED Saturday, October 21, 7pm - 9pm

Come to The Mill and see the superstars of Wrestle Force, one of the UK's biggest professional tour groups. There'll be thrills and spills for all the family to eniov.

Tickets cost £16.75 for adults, £14.55 for children and the elderly, and £27.75 for front-row seats. To book, visit www.bit.ly/3Rtogvl

SPOOKY FEST

Crouch Valley Showground, Rayleigh, SS6 7FQ Tuesday, October 24, to Sunday, October 29, 11am - 4pm

Children can come along to the newly refurbished Halloween Marquee for a scarily good time this Halloween. There'll be tricks, treats, craft activities, creepy crawlies, a disco and a spooky story to enjoy.

Tickets cost £15 for children and £4 for adults. To book, visit bit.ly/3RxXpyG

KNIT AND NATTER

Wickford Library, Unit 8, The Willows, Market Road, Wickford, SS12 0RA Thursday, October 26, 10am

Come along to the library and have a great knitting session while socialising. It doesn't matter what skill level you are; anyone is welcome. Bring your own crafting materials.

No booking is required for this event and it's free, just come to Wickford Library at the allotted time.

FOLK AND BESPOKE ARTISAN CRAFT FAIR

The Mill Arts & Events Centre, Mill Hall. Bellingham Lane, Rayleigh, SS6 7ED Saturday, October 28, 10am - 3pm

This market is the perfect place to get handmade local products. There are more than 40 stalls with a wide variety of items to choose from.

There is a pay and display car park next to the venue. No booking is required.

MINDFUL CRAFTS FOR SOCIALLY ANXIOUS CHILDREN/TEENS

Rose Court, Russell Gardens. Wickford, SS11 8QG

Monday, November 6, 4.30pm

These relaxing craft sessions are a perfect way for voung people aged between 10 and 16 to relax, make some lovely new things and meet like-minded friends.

Tickets cost £6.50 each, and a parent/carer is expected to stay for the duration of the event. To book, visit www.bit.lv/3EQpxFP









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HALLOWEEN PUMPKIN LANTERNS

An Illuminating and Spooky Tale

The origins of Halloween go back around 2,000 years to a Celtic festival called Samhain (pronounced 'sow-in'). The Celts believed that when the harvest ended and winter took hold. the barrier between our world and the spirit world became blurred - and this meant that dead spirits could come back to haunt us. But why pumpkins?

AN ENCHANTING STORY FROM IRELAND

Stingy Jack is a character from Irish folk tales who liked playing pranks, even on the devil. One day, Jack tricked the devil into turning into a coin, so he could pay for their drinks. Jack then pocketed the coin, and the devil was trapped. Eventually, he set the devil free but made him promise not to claim his soul. So when Jack died, he couldn't go to hell or to heaven. He was stuck roaming the world with a glowing coal inside a turnip to light his way.

LANTERNS FROM TURNIPS

As time passed, Samhain mixed with Christian traditions such as All Saints' Day (or All Hallows'

Day) on November 1 - and All Souls' Day, the day after. By the 16th century, the festival was already known as Halloween, taking its name from All Hallows' Eve. And as part of their Halloween celebrations, people in Ireland carved turnips into lanterns to ward off spooky spirits.

PUMPKINS WORK BETTER

When Irish people moved to America in the 1800s. they took their Halloween tradition with them. But they soon discovered that pumpkins were much easier to carve than turnips. In honour of Stingy Jack, the carved pumpkins became known as Jack-o'-lanterns.

Today, as we carve our pumpkins to light up the night, we continue to honour customs that have journeyed through time, from our Irish neighbours to America – and, in the 1990s, back over the seas



disappoint. Suitable for little ones and older your very own salt and glue spiderweb craft below.

WHAT YOU WILL NEED:

Black paper or card A pencil | A ruler | PVC or Elmer's glue | Table salt Watercolour paints A soft brush

HOW TO MAKE:

Draw your spiderweb design: Your child can do this by hand themselves, depending on their age and

ability, using a pencil or ruler, or you can help them with this step. Alternatively, you could print out a spiderweb template to use.

Trace the shape with glue: The next step is to trace glue along each line of your spiderweb. Again, young children may need help with this if they want to achieve a good spiderweb shape. To make the glue lines as smooth as possible, do not allow the tip of the glue bottle to touch the paper but instead, hover slightly above it.

3 Cover the spiderweb with salt: Fill a ramekin or small bowl with table salt and then use two fingers to pinch the salt and sprinkle it over the glue. Make sure that you cover each line and curve with enough salt. Leave the glue to fully dry, ideally overnight, before moving on to the next step.

Paint your spiderweb: Now comes the really exciting part: adding colour to your spiderweb. Watercolour paints are perfect for this as they spread well on dried glue and salt. Using a soft brush, plenty of water and your chosen watercolours, add a drop or two of colour to a salt line. Use a light touch and do not scrub as this may dissolve your

MAKE A HANGING SPIDERWEB

Take your craft to the next level by applying the glue and the paint, minus peel it off and then fix it hang around the room with string. Make sure you allow the glue to fully dry before GLOW WORM - BAXI - VAILLANT - POTTERTON - WORCESTER - IDEAL - BIASA - FEROLLI - MAIN

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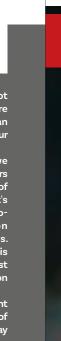


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At our company, we understand that customers want to know the cost of a project upfront. That's why we offer a free, noobligation quotation for all of our services. Our customers love this

approach because it allows them to see the full cost of a project, and take informed decisions based on the quote before making any commitments.

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BAD SPORTSMANSHIP: fith true skill, finesse and regular glimpses of genius, when Eric Cantona was good, he was very good. Yet the Frenchman was tainted with a self-destructive element that permeated his game. Cantona was ever the mercurial talent, and was an iconic figure for Manchester United during the club's early glory years under Sir Alex Ferguson CBE. From the outset of his career, Cantona's undoubted flair was plainly evident, yet so too was his lack of composure. During a match in 1988 between his club, Auxerre, and Nantes, the Marseille-born forward kung fu kicked Michel Der Zakarian, landing him a three-month ban which was later reduced after the club threatened to withdraw him from French national team selection. As it would turn out, this would not be an isolated incident. A string of other disciplinary issues in France prompted a move to England, with Leeds United the beneficiaries as they clinched the final First title before the inception of the Premier League in 1992. A tempestuous time at Elland Road then saw him move to hated rivals Manchester United for a cut price £1.25million. Talent and turbulence would continue at Old Trafford, but never more so than one night in January 1995 in South East London. After being sent off for his kick at opposition defender Richard Shaw, Cantona was confronted by Palace supporter Matthew Simmons, who had run down 11 rows of the stand to confront and racially abuse the Frenchman. Cantona responded by launching into the crowd with another of his

trademark kung fu kicks and followed this with a series of punches.

The sultry, softly spoken Frenchman's reaction to his subsequent eight-month ban went down as one of football's famous quotes. "When the seagulls follow the trawler," he said, taking a sip of water, "it's because they think sardines will be thrown into the sea."



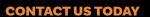
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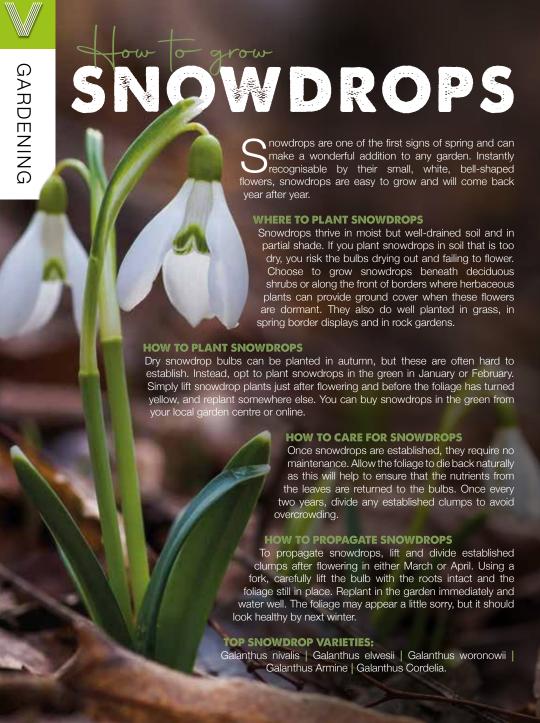


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hile gardening is a careful curation of your outdoor space, it's important not to forget the importance of maintaining your own greenfinaered style.

TROUSERS

A pair of dedicated garden workwear trousers or dungarees will suit you much better than a simple pair of old ieans.

If you've gardened before, you'll know the perils of pinching waistbands, seams riding up, back-of-the-knee fatigue and general ripping or snagging; so investing in a pair of trousers that is waterproof, strong, flexible and with ample pockets on the front and sides, plus has all-essential knee pads, is a great idea.

HEADWEAR

Hats are a must when the sun comes out, and will also keep you warm when temperatures drop. Most gardeners will showcase a variety of headwear - from a nice woolly beanie hat in winter to a brimmed hat for summertime. Mix it up and keep your head in a good place.

FOOTWEAR

Footwear should be comfortable, as long hours on location can bring about foot pain and sores. From classic Crocs to garden sandals, sturdy boots to full-length wellies, your footwear will most likely match weather conditions.

Don't forget to invest in a few good pairs of socks too in the winter, they will excel at keeping the cold out, while breathable varieties for the summer will minimise the threat of fungal infections.

GLOVES

While most gardeners are more than happy to get their hands dirty, gloves are essential for protecting your skin from sharp matter, such as rocks, stones and thorns. Switch between thicker and lighter varieties for seasonal versatility.

JACKET

Finally, as the weather changes, keep the cold out if you're committing long hours to the soil with a jacket that's breathable, a hood for sudden inclement weather, and plenty of pockets for essentials.



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Why is a good work/life balance important?

What is an unhealthy work/life balance?

- > Regularly working long hours, including
- > Neglecting your personal/family life owing to
- > Experiencing burnout, which causes physical,
- > A lack of time for self-care, including sleep and
- > Strained relationships owing to work

How to achieve the right balance between work and home life

- 1. SET BOUNDARIES: Make sure that you
- 2. FOCUS ON TIME MANAGEMENT: Sometimes







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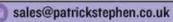












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A WILL WRITER'S WORDS OF WISDOM

WORRYING PROBLEMS

If a married couple dies together, and where there is no Will, the eldest is deemed to have died first, so only the family members of the surviving spouse will inherit

Unless it has a Contemplation of Marriage clause. marriage or re-marriage invalidates a Will, requiring a new arrangement

Without a Will, spouses and civil partners are NOT automatically entitled to all of the estate assets on death, and the Government could inherit your estate if vou die with no surviving traceable relatives

Without a Will, even grandparents have NO automatic Legal Guardianship of their orphaned grandchildren

A beneficiary or their spouse should not be a witness to a Will, or they will disinherit themselves

If you have no surviving parents, siblings, grandparents, uncles or aunts, then under the Intestacy Rules, the whole estate goes to the Crown or the Duchy of Lancaster or the Duke of Cornwall

PEACE OF MIND SOLUTIONS

Always appoint charities as your final beneficiaries, to avoid your estate being claimed by the Government

ensure that if you pre-decease and your spouse remarries and has more children, your own children benefit from your share of your home, and not the new spouse. BUT if Probate is not completed, the Trust Deed will not be set up and notified at the Land Registry

A Grant of Probate confirms to Executors that they have the authority to act and carry out the wishes of the deceased

If a Named Beneficiary, Executor, Trustee or Legal Guardian changes their name, e.g., on marriage or by Deed Poll, it is not necessary to amend the Will:

documentary evidence, eg Decree Absolute, is sufficient

The estates of current or retired members of the By the use of a Property Protection Trust, you can Armed Forces, fire police and ambulance services, and most rescue organisations are entitled to exemption from Inheritance Tax if they die on active service, or if their later death was caused by an injury or disease that was received or aggravated while they were on active

> A properly worded Will could ensure that half the value of your home is potentially protected against Local Authority care home fees

> There is no Inheritance Tax liability if the deceased spouse has left their entire estate to their surviving spouse or registered civil partner

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PUZZLES & TRIVIA

ACROSS

- 1. Light blast of wind (4)
- 3. Fast runner (8)
- 9. Not tense (7)
- 10. Written agreements (5)
- 11. Opposite of amateur (12)
- 14. Decay (3)
- 16. Lacking meaning (5)
- 17. Wonder (3)
- 18. Incessantly (12)
- 21. Concerning (5)
- 22. Mound made by insects (7)
- 23. Shows (8)
- 24. Snake-like fish (pl.) (4)

DOWN

- Sweat (8)
- 2. Leaf of parchment (5)
- 4. Collection of many sheets of paper (3)
- 5. Enhancements (12)
- 6. Musical composition (7)
- 7. Repose (4)
- 8. Based on untested ideas (12)
- 12. Set out (5)

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23							24		

- 13. Uses again (8)
- 15. Slight earthquakes (7)
- 20. Edible fat (4) 22. Nay (anag) (3)

19. Part of a church tower (5)

SUDOKU

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DID YOU KNOW?

- A hummingbird beats its wings up to 70 times per second.
- ► Hummingbirds are the only birds that can fly backwards.
- ▶There are reportedly more than 350 known species of hummingbird, from the giant humminabird weighing around 20a, to the bee hummingbird which measures less than three inches.
- ► Hummingbirds use their long, thin tongues like straws to drink nectar from flowers.
- ▶ Rufous hummingbirds migrate 4.000 miles from Mexico to Alaska every spring.
- Female hummingbirds use spider silk to weave together twigs and leaves for their nests.
- ► Hummingbirds have no sense of smell.

TREAT FOR MOTOWN FANS AS CONCERT SHOW COMES TO TOWN MAGIC OF MOTOWN IS COMING TO THE CLIFFS PAVILION Jackson 5, Smokey Robinson and more, are recreated Seen by more than a million concertgoers, The

Magic of Motown is coming to town as part of its extensive UK tour.

Now in its 18th year, the show's producers describe the live concert spectacular as "one of



the biggest success stories in British theatre history".

"Prepare for 40, back-to-back classic Motown hits," says show producer Michael Taylor, "plus glittering costume changes, dazzling dance moves and

outstanding musicianship in this explosive concert

Music fans are invited to celebrate the sound of a generation as the timeless music of Marvin Gaye, Diana Ross, Stevie Wonder, The Temptations, The Supremes, The Four Tops, Martha Reeves,

by a talented cast and band.

This breath-taking concert spectacular takes the audience on a musical journey through Motown Records' famed back catalogue of hit songs, including: Ain't No Mountain, Signed Sealed Delivered, Grapevine, Get Ready, Dancing In The Streets, My Girl, Blame It On The Boogie, Uptight, Endless Love, My Cherie Amor, All Night Long, Heatwave and many, many more.

"Music fans are invited to the biggest party of the year," says Michael, "as the unstoppable Magic of Motown show steams into town."



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he ability of animals to explore the world is only bettered by the wanderlust of humans, vet there is still a clutch of species who have never ventured from their home continents and. in some cases, countries. While the Galápagos Islands typically take credit for the planet's most unique array of life, here are some others worth celebrating.

GELADA. ETHIOPIA

A monkey that looks like it's wearing a tuxedo, the gelada is native to the highlands of Ethiopia and has rarely strayed. While other monkey species are known for swinging from trees with reckless abandon, these are happiest on the desert floor, eating grass, seeds, roots and insects.

INACCESSIBLE ISLAND RAIL. INACCESSIBLE

Yes, there is a place called Inaccessible Island - it's in the South Atlantic - and it requires little description. To describe the world's smallest flightless bird (which also takes the 'Inaccessible'

to how this little creature has never made it to the mainland.

This lizard looks like something out of a Marvel comic, albeit it's never been exported any further than the Aussie outback. It can drink water through its skin, which is just as well, as there is precious little of the stuff about in the summer heat of the Southern Hemisphere.

TEXAS BLIND SALAMANDER, USA

Without eyes or skin colour, this peculiar amphibian detects prey by virtue of vibrations around it. It has never made it out of US waters and you're highly unlikely to ever see one in the flesh, since it lives deep underwater in cave networks.

MANX CAT. ISLE OF MAN

Lastly, there's the famous Manx cat. Although these have been brought across to the mainland, they stand apart from other cat species owing to a rare genetic mutation that means they are



ADDICTED to CAFFEINE

o you love an energy drink? Can't get out of bed without your morning cup of coffee? If the answer is yes, then you are far from alone. It is suspected that as many as three out of four regular caffeine consumers are addicted to the substance.

You get headaches if you miss your coffeine fix: Caffeine is a vasoconstricto which means it makes the blood vessels narrower and restricts blood flow. This in turn relieve headaches, so if you miss your morning fix, you may develop a provide bood as a result.

You're bad-tempered before you ge your first dose: Not a morning person? This could be because you are too reliant on caffeine. Caffeine stimulates the dopamine receptors in the brain, which makes you feel good. Therefore, if you don't get you morning hit, you are much more likely to experience a bad mood.

You struggle to concentrate without being coffeinated: Caffeine is known for helping you feel more alert and focused. However, if you are used to getting that boost every day, you may struggle to concentrate without the help of this popular stimulant.

Tou've built up a tolerance:
Do you feel like you need more and more caffeine to enjoy the same effects?
This is likely because your body has started to become immune to the effects of this substance.

You feel constantly on edge: Do you often get the jitters? High doses of caffeine can cause you to feel jumpy and can even cause anxiety and panic attacks.

How to reduce your caffeine intake:

Neep a caffeine diary
Switch to herbal teas
Check labels for other sources of caffeine, such as fizzy drinks and chocolate
Gradually cut down your daily intake rather than going cold turkey.

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Are women suffering in silence?

Ms Seema Bagtharia, Consultant Gynaecologist at Nuffield Health Brentwood Hospital, explains.

The menopause is when a woman to counteract the effects of the • It can improve sexual desire and stops having periods. It happens when your ovaries stop releasing eggs or have been removed. Women in the UK have their menopause between the ages of 45 and 55 years, with the average age being 51 years. The time before your last period, when your oestrogen levels are falling, is called the perimenopause HRT: ("the change"), which can last from a • a daily tablet few months to several years. Around half of all women notice physical and/or emotional symptoms during this time.

menopause differently. The most • Hot flushes and low mood common issues are:

- periods can become erratic/ heavy
- hot flushes
- night sweats
- vaginal dryness
- low mood and/or feeling anxious
- joint and muscle pain
- loss of interest in having sex.

Some women choose to go through the menopause without treatment, while others prefer some form of treatment to manage their symptoms, by using either hormone replacement therapy (HRT) or an alternative treatment.

We offer treatment to make the menopause easier.

Hormone replacement therapy (HRT). HRT is the most common form of prescribed treatment for menopausal symptoms. It helps to replace the hormone oestrogen in your body, which decreases around your menopause. You may sometimes also need other hormones (such as progestogen and testosterone) that your body is no longer producing.

HRT (hormone replacement therapy) replaces your lost hormones

menopause. Your consultant can discuss and recommend the right type of HRT for you. This discussion should cover both the short-term (over the next five years) and the longer term (beyond the next five years) benefits and risks for you.

There are different ways to have

- A skin patch applied to the skin
- Gel medication applied to the skin

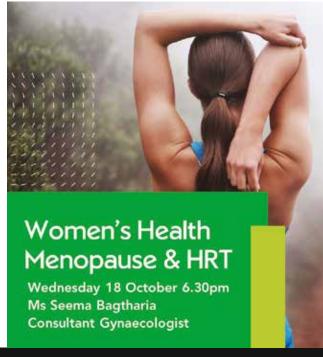
Benefits of HRT:

Every woman experiences the lt is an effective treatment for:

associated with the menopause.

- reduce vaginal dryness.
- It helps keep your bones strong by preventing osteoporosis.

Ms Seema Bagtharia is a Consultant Gynaecologist at Nuffield Health Brentwood Hospital who specialises in general gynaecology including heavy menstrual bleeding, infertility, endometriosis, prolapse, minimal access/invasive surgery, with a special interest in recurrent miscarriage, perimenopausal problems (including post-menopausal bleeding and menopausal symptoms). She also performs early pregnancy and gynaecological ultrasound scanning.



For any enquiries, to book an initial consultation or to request more information, please contact our dedicated hospital enquiry team at Nuffield Health Brentwood Hospital on 01268 955 035. Website: www.nuffieldhealth.com/hospitals/brentwood



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Breast reduction surgery

Tuesday 24 October 2023 at 6:30pm with Ms Sascha Dua, Consultant Breast Surgeon

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UNDER

id you know that you can help to control high blood pressure with exercise? Here are five of the best physical activities, proven to lower your blood pressure.

BRISK WALKING

If you are overweight and have high blood pressure, you may not be able to undergo a vigorous workout regime. Fortunately, studies have shown that multiple short sessions of brisk walking can be as effective at lowering blood pressure as high-intensity exercises. Aim for three 10-minute walks each day.

SWIMMING

A great form of aerobic exercise, swimming is a good option for older adults and those who require a low-impact fitness regime. For best results, aim for 45 minutes of continuous swimming four or five times per week. Don't worry if you cannot manage 45 minutes right away, as you can gradually build up your fitness and endurance levels.

DANCING

If you get bored easily and like to have fun when working out, then you will be pleased to hear that dancing is a great form of exercise for people with high blood pressure. Another effective form of aerobic exercise, aim for at least 30 minutes a day, five times per week.

HIKING

For those who like a bit more of a challenge and love the great outdoors, hiking is the physical activity for you. Guaranteed to get your heart rate up and help you lose any excess weight, there are lots of beautiful hiking spots in the UK. This physical pastime has been shown to lower blood pressure by up to 10 points.

RESISTANCE TRAINING

Resistance training can be added to your workout routine to further help with reducing blood pressure. This type of training can be done less frequently than cardio exercises; movements such as squats, push-ups, planks and abdominal crunches should be carried out two or three times a week. For anyone less mobile or who doesn't want to use weights, resistance bands are a good choice as they will not put your body under as much pressure.





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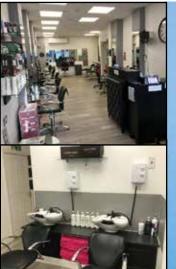
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HOW A SCOTTISH CHEMIST DEVISED A FABRIC THAT CHANGED THE COURSE OF FASHION HISTORY

A TECHNOLOGICAL MARVEL

Back in the early 19th century, there were no synthetic fibres available, and keeping clothing waterproof was a constant challenge. But Glasgow-born Charles Macintosh's innovation changed all that. He created a revolutionary material that was made by rubberising cotton cloth, making it waterproof. Macintosh patented his method, and the first 'Mac' hit the market in October 1823. His Mackintosh coat became an instant sensation, and the brand became synonymous with stylish and functional outerwear loved by workers and aristocrats alike.

STRANGE SMELLS AND MELTING COATS

Early Mackintosh coats faced a few issues - they smelled strange, the fabric was stiff, and they sometimes even melted in hot weather. Thankfully, these problems were largely solved in 1844 with the patenting of another groundbreaking innovation: the vulcanising of rubber. This chemical process made the fabric stronger and less sensitive to temperature

BACK FROM THE BRINK

In the 1980s and 1990s, Mackintosh faced challenges from lightweight synthetic waterproof fabrics like Gore-Tex. However, a management buyout in the mid-1990s breathed new life into the brand. It also reclaimed its status as an upmarket brand. collaborating with prestigious fashion houses like Louis Vuitton.

THE MAKING OF A MACKINTOSH

To this day, the coats are still handmade in Cumbernauld, near Glasgow, using a fabric that's very similar to Macintosh's original. Skilled craftsmen and women cut, sew and seal the material by hand, using special rubber-based glue. Each seam is also taped to ensure the coats are 100 per cent waterproof.

Now owned by Japanese firm Yaqi Tsusho, the Mackintosh has weathered the storms of fashion and remains a symbol of British style and innovation. If you want one, you'll need to start saving now; a classic trench coat will set you back almost £1.000.



FASHION



AUTUMN

ust because summer now seems like a distant memory, doesn't mean that you can't still enjoy a delicious cocktail or two after Work or when the kids are tucked up in bed.

Why not have a go at making one of these recipes below, and warm your cockles on a chilly night?

PUMPKIN WHITE RUSSIAN

You will need: 25ml pumpkin spice Kahlua | 50ml vodka | 25ml double cream How to make: Pour the ingredients into a glass over ice | Stir lightly and serve.

CARAMEL APPLE MULE

You will need: 50ml vodka | 15ml caramel | 30ml apple cider vinegar | Ginger

beer to top 1 apple 1 cinnamon stick

How to make: Shake the vodka, caramel and apple cider vinegar with ice Strain into a mule mug over ice Top with ginger beer Garnish with an apple fan and cinnamon stick.

SLOE GIN FIZZ

You will need: 50ml sloe gin | 25ml lemon juice | 2 tsp sugar syrup |

Sparking water | Lemon slice | Fresh or frozen blackberry

How to make: Pour the sloe gin, lemon juice and sugar syrup into a cocktail shaker and top with ice | Shake well | Strain into a tall glass with more ice | Top with sparkling water and stir gently | Garnish with a lemon slice and a blackberry.

CAMPFIRE SLING

You will need: 50ml rye whisky | 7ml maple syrup 3 dashes of chocolate bitters Orange peel twist

How to make: Add all the ingredients to an old-fashioned glass with one piece of ice | Stir thoroughly | Scorch a piece of orange peel over the glass to release the oils.

MULLED APPLE JUICE

You will need: 1 litre apple juice | 1 cinnamon stick 3 cloves Orange slices Sugar or honey to taste

How to make: Simmer the apple juice with the orange peel, cinnamon and cloves for 5-10 minutes | Sweeten with sugar or honey Serve with some orange slices and a cinnamon stick.



DVERTISE

Why do businesses benefit from hyperlocal advertising?

Taraeted advertising

Hyperlocal advertising allows companies to target customers who are within a specific geographic area, making it easier to reach the right audience and increase the chances of converting them into paying customers.





Cost-effective

Hyperlocal advertising can be cost-effective because it is focused on a specific local area, meaning that businesses can reach their target audience without wasting money on broader marketing campaigns that may not be as effective.

Increased engagement

Hyperlocal advertising can lead to increased engagement with customers because it is focused on the local community and the interests of the people living in that area. By targeting customers with ads that are relevant to their interests and needs, companies can build a stronger relationship and increase their chances of repeat business.

Improved search engine optimization

Hyperlocal advertising can improve a business' search engine optimization because it targets customers who are likely to be searching for businesses and services in their local area. By optimizing their website and other online presence for local search terms, businesses can improve their visibility and attract more customers.

Better return on investment (ROI)

Hyperlocal advertising can lead to a better ROI because it is focused on a specific area and customer base. Targeting customers who are likely to be interested in their products or services, can increase conversion rates and revenue.



IS YOUR BUSINESS READY TO BENEFIT FROM HYPERLOCAL ADVERTISING? CONTACT VISION TO FIND OUT MORE





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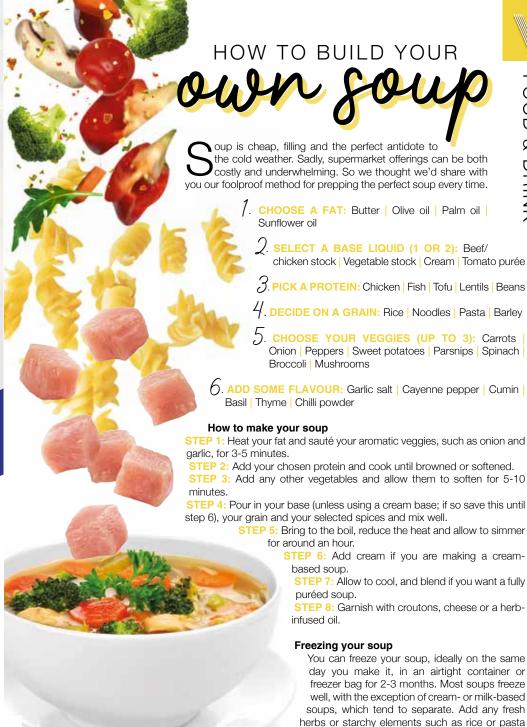
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egardless of your thoughts on the controversial expansion of London's Ultra Low Emission Zone (ULEZ), there is a wide selection of cars out there ready to help you

The extension of ULEZ to encompass the whole of Greater London became operational at the end of August, and not without considerable objection.

Now, petrol vehicles must meet Euro 4 standards, with even tighter Euro 6 requirements for their diesel cousins.

Entering the ULEZ with a non-conforming vehicle invites a daily charge of £12.50, so Mayor of London Sadig Khan's £2,000 grant for Greater London residents looking to change to a ULEZ-compliant motor is appealing, as are some of the cars that fit the

For instance, for those desiring a premium touch, the Mercedes-Benz A-Class hatchback is a worthy

contender, boasting advanced technology and a luxurious interior. Models from 2013 hover around the £10,000 mark.

The widely admired Ford Focus has numerous ULEZ-compliant variants. One with fewer than 50,000 miles could be yours for less than £6,000.

Or what about the iconic Mazda MX-5? The Japanese brand is revered for superb driving experience and affordability. However, look out for some older versions, as these may not meet ULEZ requirements.

Lastly, the VW Polo, particularly the 1.2 TDI BlueMotion edition of the Mk5, is famously fuel-efficient, boasting

> up to 91.1mpg on motorways and 67.3mpg in urban settings. With no emission zone charges and some high-mileage models available at under £4,000, it's a sound option.

While virtually all petrol cars sold after 2005 are ULEZ compliant - along with petrol vans after 2006 and motorbikes registered after July 2007 - it ultimately pays to check your vehicle, as well as the status of a potential new one, online at tfl.gov.uk/modes/driving/check-your-vehicle

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